# Kādai jābūt nākamajai Latvijas **FinTech** stratēģijai



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### Research

- Raudla, R., Juuse, E., Kuokštis, V., Cepilovs, A. and Ylönen, M., 2024. Drivers of fintech policy evolution: the role of policy learning and institutions. *Policy & Politics*, pp.1-22.
- Raudla, R., Juuse, E., Kuokštis, V., Cepilovs, A., Čipinys, V. and Ylönen, M., 2024. To sandbox or not to sandbox? Diverging strategies of regulatory responses to FinTech. Regulation & Governance.
- Raudla, R., Juuse, E., Kuokštis, V., Cepilovs. Forthcoming. Regulatory sandboxes and innovation hubs for FinTech: Experiences of the Baltic states. *European Journal of Law and Economics*.



#### **Fintech Policy Evolution in the Baltic States**

Vytautas Kuokštis

## Why Baltic States?

- Similar background conditions but different Fintech policy trends
  - Estonia: Proactive (crypto)  $\rightarrow$  cautious
  - Latvia: Cautious  $\rightarrow$  proactive
  - Lithuania: Proactive  $\rightarrow$  cautious

### Estonia

- Early proactivity (2016–2017):
  - Focus on crypto
  - Policy failure (considered one of the biggest supervisory mistakes)
- Shift to caution:
  - Scandals revealed flaws in regulation
  - Stricter oversight; limited appetite for proactive experimentation

## Latvia

- Initial caution (2016–2020)
- Proactive phase (2021+):
  - Fintech Strategy
  - Change in discourse
  - Launch of the sandbox

## **Explanations**

- Policy learning and scandals
  - Legacy of ML in Estonia and Latvia, crypto in Estonia → low(wer) willingness to promote
  - In Lithuania, less ML legacy but Fintech-related scandals led to more caution
- Learning across countries
  - UK's model in Lithuania
  - Lithuania's experience in Latvia/Estonia

## **Explanations**

- Institutional structure:
  - Financial supervision merged with CB (Lithuania, Latvia since 2023) or separate (Estonia, Latvia pre-2023)
- Major role of key individuals ('policy entrepreneurs')

## Some policy lessons

- · Clear vision and goals
  - Competition? Innovation? Upgrading? Risk minimization?
  - What type of Fintech?
  - KPIs
  - What is the unique selling point/advantage of the country?
- Coordination, everyone on same page
- Key role of individuals
- Clarity and stability of policy stance and rules
- Politicians and regulators



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# What Should Latvia's Next National FinTech Strategy Look Like?

Madara Ambrēna, Alexander Apostolides, Kristīne Dambe

December, 2024

#### **Context: Why did we write this report?**

The Latvian fintech **sector developed** after 2008

The first Latvian Fintech strategy for 2022-2023 has been adopted and put the sector on political and policy agenda

Work is underway on the **new strategy** 

We aim to support this process with independent analysis.



### We aimed to contribute in three ways

Show the diversity and contribution of the fintech sector

-> Collated and verified a new dataset of Latvian registered fintechs

 Identify lessons learnt from other countries in promoting fintech and developing strategies

-> Reviewed 28 country approaches (27 EU countries and the UK)

 Gather fintech ecosystem stakeholder feedback on lessons learnt from the first strategy

-> 30+ anonymous ecosystem stakeholder interviews (Spring-Autumn 2024)



# The Latvian fintech sector: past and present



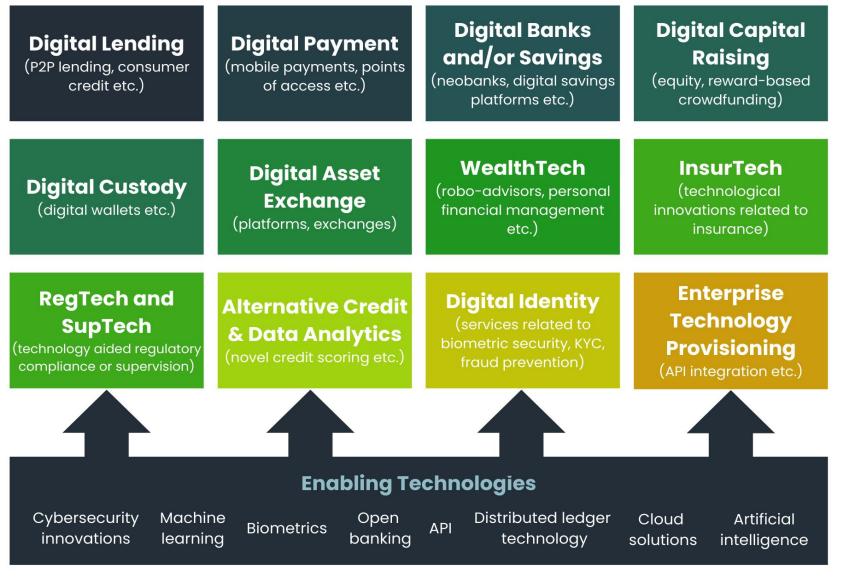
### What is fintech?

"Technologically enabled financial innovation that could result in new business models, applications, processes, or products with an associated material effect on financial markets and institutions and the provision of financial services."

(Financial Stability Board, 2017)



#### Much more diverse than many realise



Source: (CCAF; World Bank; WEF 2020; CCAF; World Bank; WEF 2022), updated with a reference to the enabling technologies



#### We collated and verified a new dataset

#### • Gathering data on fintech - a global challenge

-> No single agreed taxonomy, not specified in national statistics (e.g., no NACE code), fintech operation across EU boarders

# We collated and verified a new dataset of Latvian registered fintechs

-> Based on existing lists and sources (e.g. Dealroom, EU Digital Finance Platform, Latvian Start-up Association, Startin.lv, P2PMarketData, lists of licenced and regulated firms - PTAC and LB data; financial data provided by Crediweb

# Important limitations to be addressed in next iterations

-> Does not include fintechs serving customers in Latvia but licenced in other countries; need data on the global footprint of Latvia companies; missing financial data



### Fintech in Latvia: core facts (1)

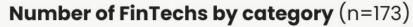


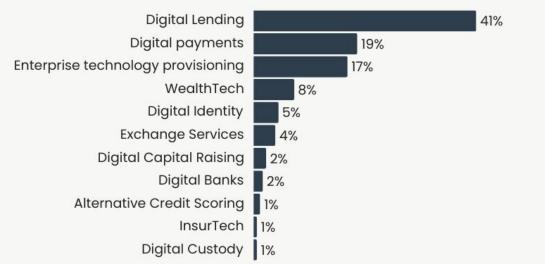
FinTechs in Latvia in 2024

3/4 of currently operational FinTechs

were registered after 2012









Source: Author's analysis. Data on state budget contributions, turnover and employment in 2023 provided by Crediweb.

RTU RBS Baltic Finance Center, 2024

**E**million

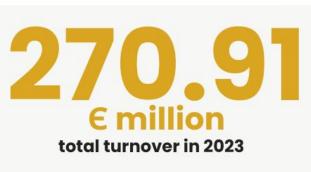
contribution to the

state budget in 2023

Turnover by category in millio	ons (n=99)
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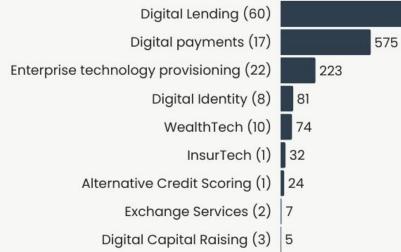
, ,	
Digital Lending	(49) € 202.89
Digital payment	s (13) € 38.39
Enterprise technology provisioning	g (21) € 20.52
Alternative Credit Scori	ng (1) € 6.21
InsurTe	ch (1)  € 1.82
Digital Identi	ty (5) € 0.49
Exchange Service	es (2) € 0.40
WealthTec	h (5) € 0.16
Digital Capital Raisin	g (2) € 0.03

1521



#### generated by top 10 FinTechs

#### Number of employees by category (n=124)







total employed in 2023

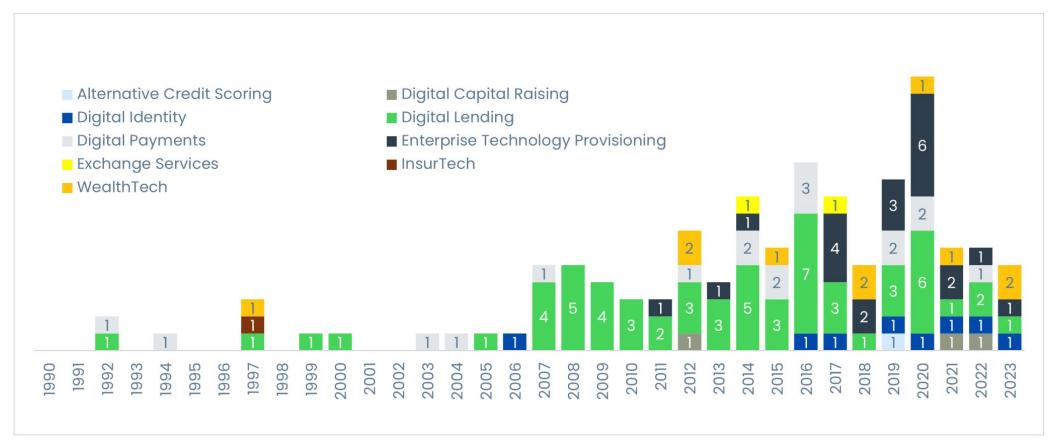


Source: Author's analysis. Data on state budget contributions, turnover and employment in 2023 provided by Crediweb.

**RTU RBS Baltic Finance Center**, 2024

### 75% of fintechs registered after 2012

#### Year of registration of Latvian fintech companies operating in 2024 by fintech vertical (N=126)



BALTIC FINANCE CENTER

# Fintech sector has grown and become more diversified

- Established post financial crisis (2008) mainy lending
- Growth spurt after 2012 75% of current registered fintechs
- Digital lenders still most prevalent, but sector has expanded into all segments
- From 2017 peer-to-peer lending and crowdfunding companies
- **Open finance** success stories (Nordigen)
- The most recent area **crypto**, with MICA from 2025
- Potential of **payment segment** due to access to SEPA form 2025



# Lessons learnt from other country approaches (EU and UK)



# Only 7 out of the 28 countries reviewed have published a dedicated fintech strategy

Countries with a fintech strategy have different strategy "owners" (and hence scope)

Strategy owner	Countries with existing strategy
Ministry of Finance	Ireland Latvia Lithuania The Netherlands United Kingdom
Financial Markets Regulator	Malta
Central Bank (as regulatory body)	Hungary

Many choose to view fintech as a part of other strategies

	ech strategy, but definir ther strategic document	
Digital strategy (DK, EE)	Payments strategy (SL)	Blockchain strategy (CY)
Startup strategy (DE)	Financial Innovation Monitoring strategy (BG)	Financial literacy strategy (AT)
Sustainable Finance stratgy (LU)	Capital markets strategy (CZ)	

Source: Author's analysis of all  $\ensuremath{\mathsf{EU}}$  countries and the  $\ensuremath{\mathsf{UK}}$ 



#### Four benefits of having a strategy

- Elevates the importance of the fintech sector development relative to other national priorities
- Creates political, policymaker and industry buy-in around a joint vision and strategy
- Acts as a coordinating and accountability mechanism for all stakeholders
- Ensures proactive management of possible risks

But - absence of a strategy does not mean that the sector is not considered or developing!



# Main goals for promoting fintech - economic growth and competition in financial services

	Strategic goals										
	Supportin	g inno	vation	Enabling competition in financial market       Attracting investment         Enabling new technologies in financial markets       Job creation         Transformation of financial markets       Becoming an international hub							
	Supporting start-ups Supporting digitalization			Enabling new technologies in financial markets				Job creation			
				Transformation c	of fina	ncial	markets	Becoming an international hub			
	FinTechs seen as a part concept and startu	of the oppolicy	digital and national (EE, DK, DE, SE)	Fintech brings sustainable changes to the functioning of the financial sector (AT)	n			Attraction of international fintech companies (AT, BG, BE, DE)	Becoming a fintech hub (UK, DE, BE, FR)		
Countries <u>without</u> a fintech strategy	FinTech seen as drivers o innovation not only in finan whole (	icial sec	tor, but economy as a	Fintech seen as enabler of innovative services (BE) an							
a intech strategy			disruptive technologies like blockchain (LU, CY)		compliance and innovation (DE)						
				Fintechs seen as innovators of financial sector improving digitalization of financial services (BG, BE, FR)							
Countries <u>with</u> a fintech Strategy	Focus on digital agenda o national level, to continue to digital leader in the EU (I	b be a	Facilitate creation of fintech startups in innovation hubs (IE)	Fintechs seen as innovators of financial sector improving digitalization of financial services (HU, NL) Promote use of AI in the financial sector (IE)			in the financial	Fintechs strengthen the financial sector and contribute to the economic growth (HU)	Attraction of international fintech companies (LV, LT)		
	Build a strong and unified financial technology ecosystem (LV)	eme	essing the potential of erging technologies, rstanding the benefits and risks (UK)	Improve the take-up of ne Fintech services and increas competition (UK)	w sing		nable creation of novative financial services (LV)	Improve talent (training loca experts and recruit foreign professionals) (MT, LV)	l Become a fintech hub (LT, MT, NL)		

SOURCE: AUTHOR'S ANALYSIS OF ALL EU COUNTRIES AND THE UK

### What do good strategies have in common?

Core facilitating mechanisms - supporting regulatory environment and excellent cooperation

## **Clear message and targets** (NL, IE, LT)

**Time bound, clear set of roles, high level buy-in** (NL, UK)

**Clear co-operation and implementation mechanism** (DK, SE, DE)

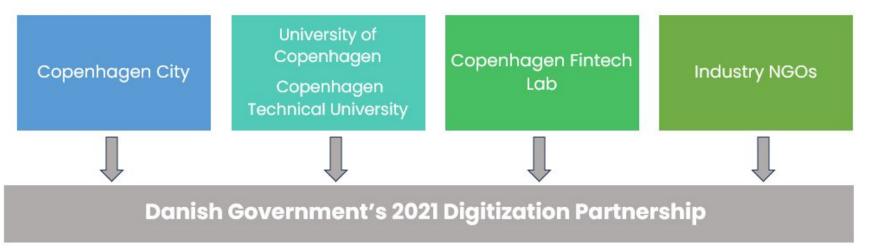
Framerowk to evaluate results (IE, NL, SK)



# The role of ecosystem is crucial in enabling growth: The Danish example

Ranks among Top 3 in EU in number and funding for fintechs per capita Vibrant start-up ecosystem Most digital economy in the EU

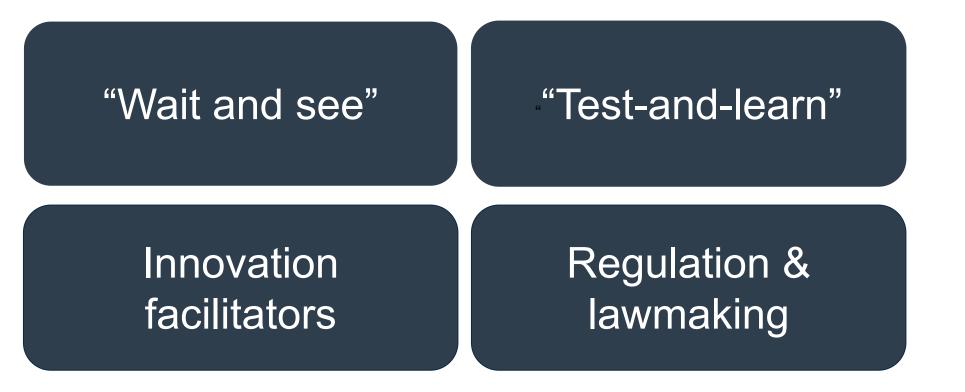
#### Even without a strategy, each stakeholder knows its role in achieving the common goal





#### A risk-based, proportionate regulatory environment is the key enabler of fintech

Four regulatory responses to fintech according to the World Bank

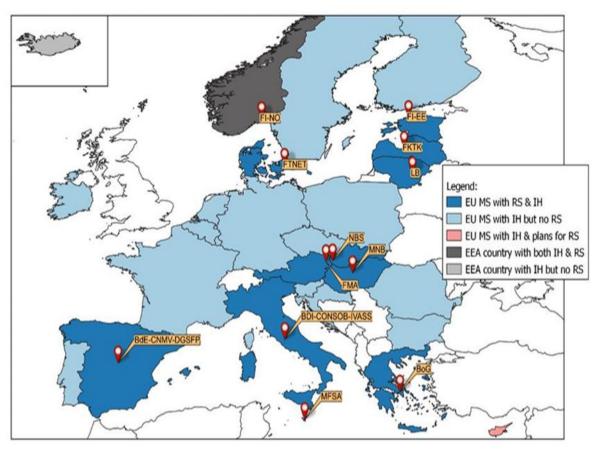




Source: Adapted from (World Bank, 2020)

# The jury on the effectiveness of regulatory sandboxes is still out

- 41 innovation hubs and 14 regulatory sandboxes across the EEA (Oct 2023)
- Most innovation hubs established 2016-2019; regulatory sandboxes around 2020-2021
- Analysis by ESAs:
  - can add significant value
  - signal to fintechs country's openness
  - costs and benefits need to be assessed
  - differ by how much can actually be done
  - key risk clash of expectations by firms vs what the specific regulator can offer





# Stakeholder feedback on Latvia's first national fintech strategy (2022-2023)



#### Latvia's fintech strategy 2022-2023

"Latvia as a financial technology centre of European Union significance where FinTech companies promote innovation and competition in the financial sector by developing significant, secure and internationally scalable busines models."

8 recommendations:

Improve regulatory framwork	Develop the fintech ecosystem
Financial market infrastructure	Regulatory & fintech dialogue about licencing
Strengthen capital & investment climate	Strengthen capital & investment climate
Grow talent base	Quality internal & international communication



# What do ecosystem stakelders think?

**Generally, stakeholders welcome the previous fintech strategy** as the first attempt to put fintech development "on the map" and prioritise it in policy and regulatory discussions, as well as signalling Latvia's ambitions internationally.



# What do ecosystem stakeholders think?

"

Latvia has the potential to become a fintech hub thanks to the accumulated experience and favorable legal environment Favorable legal environment and support for start-ups and fintechs

Regulator easy to access

### Areas where improvements are needed (I)

Genuine political will to develop the sector, a political champion and clarifying roles where there is overlap and disagreement Not everyone –at political and policy making levels – is motivated to move forward. Pressure needs to be applied at the political level to move things forward.

The fintech sector in Latvia is being "demonised". The country should take more pride in its leading companies.

Low understanding of the fintech sector (perceived as only consumer lending) & stigmatisation due to past practices



## Areas where improvements are needed (II)

#### Need for a much clearer vision with more targeted strategic priorities

"

What is good about Latvia – with the licence you get, you can work in Europe. But Latvia will never be the core target market – fintechs will always test here and work elsewhere. **The Latvian opportunity is to deliver goods and services to the world.**  ,,

Other countries get their act together and set clear priorities, which allows them to achieve much more. Here each stakeholder wants something different, and we adopt a "project-based approach" where priorities frequently change.

The country needs focus. If we establish clear national priorities, everything else will follow – state grants, support for education programs and so on. Latvia cannot afford to scatter its efforts across all sectors.

# Need for an export-oriented rather than a local strategy



### Areas where improvements are needed (III)

The existing regulatory support is very valuable but could be strengthened and licensing process could be clearer

There is not enough clarity about the licencing process. The attitude of the regulator is very welcoming, but ex-ante it is not clear what will be expected and how long it will take.

In applying regulations we always want to be "straight-A students and more saint than the Pope. Implementation of regulation, particularly AML, is often too risk averse mindsets need to change



## Areas where improvements are needed (IV)

The fintech ecosystem has developed significantly but is still too fragmented

The fintech ecosystem is very fragmented. Latvians overall are not very keen on collaboration, do not trust each other. It can be changed through setting a good example.

"

When the strategy is been approved, someone needs to commit to review it at least annually to monitor progress and make adjustments. The process by which the previous strategy was developed could be improved



# Three core questions to address when developing the new strategy

#### 1) What is Latvia's level of **ambition** and **risk appetite**?

#### 2) Who is the **key owner** and **accountable** for Fintech?

3) How to ensure strategy is **implemented effectively?** 

### 1. What is the national level of ambition?

-> Define the core priorities and the appropriate risk-appetite (who sets it?)

-> Set target objectives in line with & coordinate with the specific strategies for:

(i) financial market development (capital markets, improving competition, increasing lending, green transition etc.)

(ii) economic transformation agenda (digital transformation, AI, international competitiveness)

-> Strengthen and tweak the regulatory tools and mandates where necessary to match the risk appetite



# 2. Who is the key owner and "political champion" for fintech?

International organizations				ary and fin	<b>opean Central Bank</b> ancial system stability y mechanism - direct supervision a ks	of	European level authorities European finance monitory system: • European Banking Authority (EBA) • European Insurance and Occupational Pensions Authority (EIOPA) • European Securities and Markets Authority (ESMA) • European Commission				
					Latvian Parliament (Saei	ima)					
	Academic ins		<ul> <li>Finance sector development council</li> <li>Sustainable development of the financial sector – coordinating the collaboration between the</li> </ul>						Industry associations <ul> <li>FinTech Latvia association</li> </ul>		
Policy makers Industry associations	Office of Citize Migration	nship and	<ul> <li>Supervised by the Prime Minister, 14 members</li> <li>Designated working groups</li> </ul>					<ul> <li>Finance Latvia association</li> <li>Latvian Blockchain association</li> <li>Latvian start-up association Startin.lv</li> <li>Latvian Venture Capital association</li> </ul>			
Latvian Investment and Development agency     Responsible for attraction of investment, export promotion			Ministry of Find Responsible for find market policy deve and regulation	ancial	Ministry of Economics • Responsible for export, investment, start-up policy development and regulation	nsible for export, nent, start-up policy • Responsible for forei and dilomacy, super			an Business angel network <b>C, private equity funds</b> ides capital and finance		
Regulators and supervisory bodies	Other EU member state regulators	Unit o • prevention of I	al Intelligence of Latvia money laundering, e use of Latvian em to finance	<ul> <li>17 tasks market financi</li> </ul>	Bank of Latvia ary and financial system stability s, including regulation of financial ts, licensing and facilitation of ial market development Its Parliament and Cabinet of ers	Col   Nor   lice	Consumer Rights Protecti Center nsumer rights and interests pro n-bank lender regulation and ensing gisters financial intermediaries	otection	Competition Council Promotes free competition Violations of competition laws Mergers supervision Market supervision, etc.		
Market participants	for F Open bar priv Non-licer	service providers inTech's hking solution voders need fintech's enced in other EU		Payment ins Electronic instituti Investment Providers Ilective Fina	Money ions Crypto asset service providers		Consumer lending service providers Non-bank mortgage service providers				
		perating in Latvia		viders (Crow							

Licensed subjects by Latvian Authorities

# 3. How to ensure the strategy is implemented effectively?

- ->The strategy needs to be set for a longer time horizon (5-8 years)
- ->The strategy needs to focus on more specific goals, not just tasks
- -> Proper monitoring and accountability mechanisms need to be introduced
- -> Generate greater **public-private cooperation** and partnership



#### "Fintech is **not a niche within financial services**. Nor is it a sub-sector. It is **a permanent, technological revolution, that is changing the way we do finance**.

Its essence is in both fast-growing fintech companies, and the investment and use of technology by our incumbent financial institutions.

### It's in the way we **regulate previously unknown technology** and **set new standards**.

But most importantly, it's about **delivering better financial** outcomes for customers, especially consumers and SMEs."

(Government of the United Kingdom, 2021)





### Full report available at finance.rbs.lv





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### DISKUSIJA

### Kādai jābūt nākamajai Latvijas FinTech stratēģijai un tās prioritātēm?

09.12.2024., ES māja

